

# **Air tickets refund on cancelled flights**

**2020 16 March**

We remind you that in connection with the decision of the Government of the Republic of Uzbekistan after registering the first case of COVID-19 coronavirus infection, to close aviation and auto traffic with other countries, from March 16, 2020 Uzbekistan Airways flights to international destinations canceled.

Due to the closure of flights to all foreign destinations and the temporary cancellation of flights of Uzbekistan Havo Yollari JSC until April 05 2020, is allowed to refund amounts without penalties fees or a one-time rebooking of tickets without levying penalties after the resumption of flights.

We inform you that the refund of tickets for canceled flights of Uzbekistan Airways carried out at the place of purchase.

It is also possible to exchange tickets for a different date after April 5, 2020.