

Rules for registration of an electronic voucher

2021 4 November

An electronic voucher of Uzbekistan Airways can be registered only in the country of purchase, at the place of purchase of an airline ticket. The refund of sums of unused tickets, other than non-refundable airline tickets, should be made in the country of purchase of these tickets, at the place of purchase and on the card of the payer in the currency of payment (in cash or on the card) within one year from the date of issue of the voucher.

If a passenger has purchased a ticket on the official airline's website - uzairways.com, in this case you should fill in the ticket refund form by clicking on: https://book.uzairways.com/ru/page/return_form_uzs/?old=1

Also, the passenger can contact the agent or the representative office of the airline only in the country of the original purchase of the airline ticket. To view the full list of representative offices and agents, go to: <https://www.uzairways.com/ru/vyplata-sredstv-po-depozitnym-vaucheram>.

For more information please contact our 24-hour contact center: +998 78 140 02 00.

Telegram: t.me/uzbekistanairways